



June 10, 2021

## TAPS BATH UPDATE: SAFELY WELCOMING YOU BACK

As of Friday, June 11, TAPS Bath is welcoming you back for in-store shopping.

We are committed to safely serving you in the best way possible. To maintain safe physical distancing, we will be limiting the number of clients in the showroom at a time to 25% capacity. We strongly recommend booking a consultation in advance, as pre-booked appointments are prioritized over walk-ins. As we have limited time slots available per day, we can't guarantee showroom access for clients without appointments.

You can book an appointment online [here](#) or by contacting the showroom by phone or email.

### Contacting TAPS:

- Email: [sales@tapsbath.com](mailto:sales@tapsbath.com)
- Phone:

TAPS Mississauga: (905) 569-1262

TAPS Toronto: (416) 785-0224

### What we are doing to help keep you safe:

As always, the health and safety of our customers, associates and communities are our top priority. We are closely observing all health recommendations from Ontario Public Health.

Physical distancing and hygiene practices are at the core of our health and safety standards at TAPS. We are making hand sanitizer available throughout the showrooms, mandating physical distancing of at least 2 meters for all customers and associates, limiting the number of customers in the showroom at a time, and implementing frequent cleaning and sanitization. All TAPS customers and associates are required to always wear a mask in our showrooms.

### For your appointment:

- Consultations are limited to a maximum of three adults per group
- Consultations are limited to one hour
- We recommend children not enter our showroom for health and safety

### Picking up your orders:

- Curbside pick-up continues to be available for all orders. Payment over the phone will be required. Please call us to let us know you have arrived.
- All paid orders can be picked up at our shipping dock by appointment only.

### Deliveries:

- Delivery service is also available for TAPS customers
- TAPS drivers will not enter residences and will deliver all orders to the homeowner's garage only

### Customer Service

All customer service inquiries can be made by:

- Phone: 416-785-0224 or;
- Email: [kevin.dasrath@tapsbath.com](mailto:kevin.dasrath@tapsbath.com)
  - [Stacy.gauthier@tapsbath.com](mailto:Stacy.gauthier@tapsbath.com)

Thank you for your support.

The TAPS Bath Team